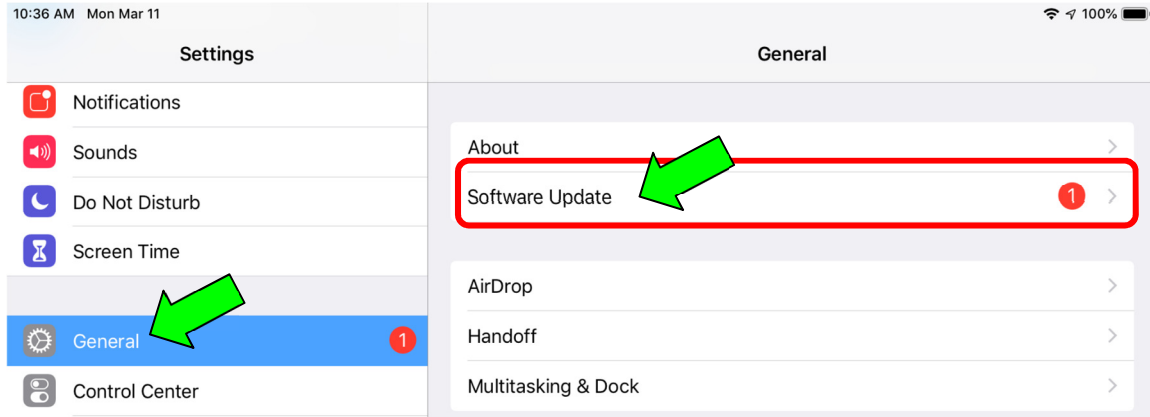


Updating Apple iOS

Here are directions on how to update iOS:

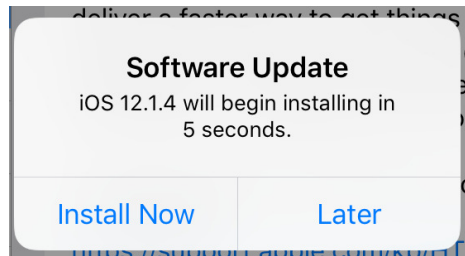
1. Click on the **Settings** app (the gear symbol) on the iPad.
2. Click on **General** and then **Software Update**.



3. Click **Download and Install** once it loads the update available. (If the iPad is updated, it will say there are no updates available at this time and you're good to go.)



4. Once it downloads, most of the time, it will show a message like the one below and the update will begin:



**** If an iPad is not updating please check the following things ****

1. **Storage Space left on the iPad** - Updates often need a chunk of storage space in order to updated (the amount varies). If your storage is close to maxed out, you will need to delete items that take up space (especially videos, photos, and iMovie/Garageband/large projects), and then delete photos/videos from deleted items folder as well.
2. **Power percentage** - The iPad must have a 50% power charge in order to install the update without being plugged in. The best way to ensure that this doesn't pose a problem for your update is to plug the device in while it is updating.



If you have questions about/corrections for this document, please contact msatechhelp@apsva.us